

On-line Booking Platform Guideline

Part 1: 2 Quick steps to easily Create an Account from Online Platform

1. Browse TOPWIN website at www.topwininspection.com, and click SIGN UP to begin:



https://topwininspection.com/#

2. Complete the information as required, the items with *are mandatory:





3. After submitting the registration, you will receive a message of successful notification launched from our system.

G Congratulation! You have successfully logged in on TOPWIN Inspection booking platform.	—	ъ ×
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Congratulation!You have successfully logged in on TOPWIN Inspection booking platform. 🖈		
Service	*	•
To Ken.wang	Hide Det	ail
From: Service < Service@topwininspection.com >		
To:		
Size: 2 KB		
Dear		- 1
Your account has been activated in our system, welcome to choose TOPWIN team! It is our pleasure to work together with you in the future.		
Please retain your account information as below details:		
Company Name:		=
Username:		_
Descende		
Password:		
We would like to recommend you to keep a copy of this email for future reference.		
Your account manager and our operation team be always here, and will revert to you shortly for your any inquiries and demands.		
Thank you again for using TOPWIN inspection services.		
Best regards,		
TOPWIN Inspection Limited		
http://www.TOPWINInspection.com		





Part 2: How to manage your account and make the booking on-line system

1. Click "LOGIN" tag Login on TOPWIN Inspection website:



https://topwininspection.com/#

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2. Input your username and password and click " Sign In "to access your account.



"Guideline of Online Inspection Platform.pdf Download

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3. Booking system interface:

- Orders: Manage your pending orders.
- Reports: Download your reports online.
- **Supports Center:** Including "How to Select Services", "How to Get Started", "What's AQL?", "Guideline of Online Inspection Platform".
- Quick Booking: Booking an Inspection, Audit order quickly.
- **Booking Order:** Booking an Inspection, Audit, Lab Test order normally.
- Manage your orders: Manage your Pending Orders, Completed Orders, Cancelled orders.
- Supplier Information: Manage your suppliers.
- **My Account:** Manage your account information.
- **Recommendation:** Commission for recommendation.
- **Search:** You can search the orders by product name, PO number, factory etc.

There are 9 steps for the order:

- ✓ Step 1: Waiting for validation
- ✓ Step 2: Waiting for Quotation
- ✓ Step 3: Waiting for Approval
- ✓ Step 4: Waiting for Payment
- ✓ Step 5: Confirming Inspection Date
- ✓ Step 6: Waiting for Inspection
- ✓ Step 7: Inspection in Process Date
- ✓ Step 8: Order Completed
- ✓ Step ×: Cancelled

*KIND REMIND:

- 1. You may click different menu buttons "Home", "Orders", "Reports" and "Support Center" to review the statistics as you want, for instance: click the "Orders" to view the order details.
- 2. You may click other submenus to filter the functions as what you want.

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		u () d in	n time.							2) Th	e inspection report will be is	ssued on the next day of insp	pection day. If th	e ord		
	=	ŀ	lome		Orders	Repo	rts	1	Invoices	Support Ce	nter		6	Welcome, Ken Wa	ng log out	Go to home
Quick Booking	>															
Booking Order	>				Search											
Manage Your Orders	>	STEP: 1	Waiting	for Valid	ation 2 Waiting for (Quotation 3	Waiting fo	or Approva	l 🗿 Waitin	g for Payment 5	Confirming Inspection Date 6	Waiting for Inspection 7 Insp	pection in Process E	ate ৪ Order Co	mpleted 🗙 Cancel	ed Order
Supplier Information		Job #	Туре	Step	Inspection Date	Area	MD	Cost(\$)	Payment	P/O Number	Product Name	Supplier Name	Contact Name	Tel./Mobile	Email	
口 My Account	>	1931743	РМ	1	2023-06-23		1	248								
Recommendation		1820000	PSI	1	2023-09-29	SZ	2	520	Paid	PO 001	mouse	1	4			
COMMUNICATIONS TO	DOLKIT (TO	OPWIN Tea	am dec	licating	to your account)											
Ken Wang Customer Service Executive					Angel Wang Customer Service	Manager				Sams Operat	ion Xiang ion Manager		Kenny Ts General Mar	le ager		
E-mail: Ken.wang@top	wininspectio	n.com			E-mail: Ange	l.wang@topv	vininspect	tion.com		E-mail	Samson@topwininspect	tion.com	E-mail:	Kenny.tsue@topv	vininspection.com	
Skype: kenwang518					Skype: TOPW	/IN.QC				Skype	samson_hong		Skype:	Fopwin.Inspection	<u> </u>	
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WeChat: +86 19925277	430				WeChat: TOPW	/IN021				WeCha	t: TOPWIN122		WeChat:	FOPWIN727		
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WEBSITE



- 4. Booking an inspection order (*In order to save time, it is feasible to only input the important information)
 - 4.1 Choose your inspection order type and click "Next".



4.2 Input your reference number, desired inspection date, expected shipment date, email address in copy, inspection certificate information.

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	📞 Phone: +86 755 82688162, 82688763 🗰 Support@topwininspection.com 🔮 Operation Office: Shenzhen, Guangdong, China - Post S18001		
	If: not please kindly inform us before inspection		
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	Home Orders Reports Invoices Support Center	Welcome, Ken Wang	log out Go to homepage
I Quick Booking >			
📰 Booking Order 🗲 🗲	Booking Form		
Manage Your Order 🖒	Brachismont Inspection (DSI)		
Supplier Information	General Information		
¢C <mark>8</mark> My Account >	Your reference number:		
C Recommendation	Expected Inspection Start Date:		
	Expected Inspection End Date:		
	Retrieve Emails From Previous Order		
	Other people to be in copy of this order:		
	Only receive report		
	Only receive report		
	Inspection Certificate (optional)		
	Please select the below option if you require an Inspection Certificate.		
	Send an Inspection Certificate (.pdf) to your supplier after inspection or after you approve the shipment.		
	Back Next		



4.3 Input the factory or supplier information.

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	C #	none: +80 755 82088102, 82088703	Support@topwininspection.com	Operation Onice: S	nenznen, Guangdong, China - Post 518001			
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=	Home	Orders Reports	Invoices Support Cer	lter		(2) Welcome, Ken Wang	log out	Go to homepage
Quick Booking								
Booking Order >	Booking Form							
Manage Your Order 📏								
Supplier Information	Factory / Supplier D	ection (PSI) Details						
Q중 My Account >	Retrieve From Your F	actories / Suppliers						
Recommendation								
	Supplier Name:							
	Company Name:			Chinese Name:				
	Brand Name:			Main Product lines:		~		
	Contact Information:							
	Contact Person			<u>Quality Manager</u>				
	Name:			Name:				
	Mobile/Tel.:			Mobile/Tel.:				
	E-mail 1:			E-mail 1:				
	E-mail 2:			E-mail 2:				
	Inspection Location:							
	Country/Region:	China	*	Province:		~		
	City:			Address:				
	Back	Next						

4.4 Input the product information.

	📞 Phone: +86 755 82688162, 82688763 🛛 🗖 Support@topwininspection.com 🔍 Operation Office: Shenzhen, Guangdong, China - Post 518001			
	الله but cannot make sure your inspection be arranged in time. Home Orders Reports Invoices Support Center	🗭 Welcome, Ken Wang	log out Go to	homepage
I Quick Booking				
Booking Order	Booking Form			
Manage Your Order 📏	Dre-shinment Inspection (DST)			
Supplier Information	Product General Information			
\$\$8 My Account >	Retrieve product info from a previous order			
	Your Product Type:			
	Product Name:			
	Number of items: 1 Vunits: V			
	Items Details: P/O # Items # Quantity			
	Total ordered quantity:			
	*Note: more than 10 items, please upload directly attachment with order list at next step.			
	You expect us to perform the inspection when a minimum of 100% of the total quantity is produced and packed.			
	Back Next			
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4.5 Specify the details, for e.g. product colors, product dimensions, logo artwork, packing & packaging, marking & label, AQL level and upload the specification documents etc.

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	📞 Phone: +86 755 82688162, 82688763 🛛 🔳 Support@topwininspection.com 🛛 🔍 Operation Office: Shenzhen, Guangdong, China - Post S18001			
^	(t booking before 1 workday for special case, but cannot make sure your inspection be arranged in time.			
v				
	Home Orders Reports Invoices Support Center	😢 Welcome, Ken Wang	log out Go to	o homepage
I Ouick Rooking				
i≣ Booking Order >	Booking Form			
Manage Your Order 🔉				
	Pre-shipment Inspection (PSI)			
	Product Specification			- 1
¢§ My Account >	Retrieve Specification from the previous Order			
C Recommendation	(1) Product colors			
	How many colours need to be checked on your product? : 0 🗸			
	Specification:			
				6
	(2) Product dimensions			
	(3) Logo Artwork			
	(4) Packing & Packaging			
	(5) Marking & Label			
	(6) AUL Level (7) Attach Files			
	Back Next			

4.6 Give the instructions for your approval/reference samples, and specify your comments for the reference samples, defective samples or production sample.

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	🐛 Phone: +86 755 82688162, 82688763 🔲 Support@topwininspection.com 🕴 Operation Office: Shenzhen, Guangdong, China - Post 518001			
	IIE booking before 1 workday for special case, but cannot make sure your inspection be arranged in time. Home Orders Reports Support Center	😧 Welcome, Ken Wang	log out Go to homepage	
III Quick Booking >				
Booking Order	Booking Form			
Manage Your Order >	Pre-shinment Inspection (DST)			
Gupplier Information	Samples			
¢t [®] My Account >	Any cost related to the delivery of samples (international courier, custom charges) will be charged on your monthly invoice.			
C Recommendation	Samples are kept with TOPWIN Inspection for a period of 6 months. Any unclaimed samples after this period will be disposed.			
	Do you have a reference sample to send?			
	\bigcirc Yes, a reference sample was just sent for this Inspection to the Factory (recommended)			
	○ Yes, a reference sample was just sent for this Inspection to TOPWIN Inspection			
	\bigcirc Yes, a reference sample was already sent for a previous Inspection			
	No			
	Comments:			
	ĥ			
	Back Next			



4.7 Choose the options of man-day, numbers of report, then submit the booking for our team's confirmation and validation.

	Phone: +86 755 82	688162, 82688763	Support@topwininspection.com	Operation Office: Shenzhen, Guang	JQ	ong, China - Post 518001	ong, China - Post 518001
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=	Home Orders	Reports	Invoices Support Cent	er'			😍 Welcome, Ken Wang
ing >							
>	Booking Form						
der 🗲	Pre-shipment Inspection (PSI)						
ion	Inspection Pricing						
>	Pleases choose the number of Man-days needed for	this inspection, TOPWIN Ins	pection will validate & confirm the Orde	с.			
	Sample size with level II V Se	e AQL Tables					
	Report(s) requested 1 ~						
	1 Man-Day(s) are needed to	complete this Inspection					
	Service	Quantity	Unit Price	Total			
	Man-Day(s)	1	220	220			
	Extra reports(s)	0	0	0			
	Travel fee			0			
	Hotel fee			0			
	Total(US\$): 220						
			_				
	Back	Submit Booking					

5. Book a factory audit order.

5.1 Input your reference number, PO number, desired audit date, email address in copy, then go to next steps.

	📞 Phone: +86 755	5 82688162, 82688763 🛛 🔳 Su	upport@topwininspection.com	• Operation Office: Shenzhen, Guangdong, China - Post 518001			
▲	🍕 · special case, but cannot make sur	re your inspection be arranged in	i time.				
	Home Orders	Reports I	nvoices Support Center		오 Welcome, Ken Wang	log out	Go to homepage
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📰 Booking Order >	Booking Form						
Manage Your Order 💙	Simple Factory Audit (SEA)						
Gupplier Information	General Information						
QS My Account >	This Audit is: 🐞	a First Audit 🔷 a Re-Audit					
C Recommendation							
	Please choose your Audit type: 🔘 F	Factory Audit (FA) 🔾 🛛 Social Audit (SA	0				
	Your reference number:						
	P/O Number:						
	Expected Audit Date:		Don't allow supplier to ch	ange			
	Other people to be in copy of this order:		Only receive report				
			Only receive report				
			Only receive report				
	Back	Next					
正在等候 web.topwininspection.com							



5.2 Input the factory or supplier information, then go to next steps.

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*	📢 vorkdays generally. Of	course, we accept booking before 1	L workday for special case, but	cannot make sure your inspe	ction be arranged in time.			
	Home	Orders Reports	Invoices Supp	ort Center		Welcome, Ken Wang	log out	Go to homepage
Quick Booking								
Booking Order	Booking Form		2					
Manage Your Order 📏	Simple Factory Audi	t (SFA)						
Supplier Information	Factory / Supplier D	etails						
¢ ⁸ My Account >	Retrieve From	Your Factories / Suppliers						
C Recommendation	Supplier Name:							
	Company Name:			Chinese Name:				
	Brand Name:			Main Product lines:		~		
	Weeksing			Desidentian Assoc				
	warehouse area:			production Area:				
	Contact Information: <u>Contact Person</u>			Quality Manager				
	Name:			Name:				
	Mobile/Tel:			Mobile/Tel:				
	E-mail 1:			E-mail 1:				
	E-mail 2:			E-mail 2:				
	Inspection Location:							
	Country/Region:	China	~	Province:		~		
	City:			Address:				
	Back	Next						



5.3 Specify your special requirements & instruction, and upload your specification documents.

	📞 Phone: +86 755 82688162, 82688763 🛛 🔳 Support@topwininspection.com 🛛 🕈 Operation Office: Shenzhen, Guangdong, China - Post S18003		
↑	៧: the order is urgent and need a same day report, please kindly inform us before inspection.		
	Home Orders Reports Invoices Support Center	🖸 Welcome, Ken Wang 🛛 🖌	a out Go to homepage
i≣ Quick Booking >			
i≣ Booking Order >	Booking Form		
Manage Your Order >	Simple Factory Audit (SEA)		
Supplier Information	Audit Information		
\$\$ ⁸ My Account >	Fields to be audited:		
C Recommendation	- ractory prome - Work-Flow and Organization Charts		
	- Production Lines-Capacity - Factory Facilities-Machinery Conditions		
	- Quality Assurance System		
	Special requirement:		
	File attachment		
	Note		
	Inter uproviding accomments, you can invove in product produces processes ones, contracts, inspection requirements or any other related documents. Formats of PDF, PPT, WORD, EXCEL, JPG, JPEG, PNG are allowed. The max size for per file must less than 30M.		
	If you want to send us the more information by email, please send email directly to info@topwininspection.com and our operation team will follow it accordingly.		
	Choose Files Upload		
	Delete View File		
	Back Next		



5.4 Finally submit the booking.

	📞 Phone: +8	6 755 82688162, 82688763	Support@topwininspection.com	Operation Office: Shenzhen, Guang	dong, China - Post 518001							
^	1) Inspection application form must be booked before 3 workdays generally. Of course, we accept											
	Home Orders	Reports	Invoices Support Cent	er		오 Welcome, Ken Wang		Go to homepage				
i≣ Quick Booking >												
Booking Order	Booking Form											
Manage Your Order 📏	Simple Factory Audit (SE	•										
Supplier Information	Audit Pricing	~)										
Ø\$ My Account >												
C Recommendation	Number of workers employed by the facto	ry: <201 🗸 1Man-Days	is needed to perform this Audit									
	Service	Quantity	Unit Price	Total								
	Man-Day(s)	1	368	368								
	Total(US\$): 368											
	Back	Submit Booking										
								ZZZZXXXX				

Part 3: Useful information for the booking completion

After your submission and the booking is successfully completed, TOPWIN Inspection team will closely follow-up your order to validate the workload & Man-Day and confirm the inspection dates with your supplier. You are always kept contacted and updated for any further information and progresses.

Please note that the followings are the main contact information for you at TOPWIN Inspection, you are warmly welcomed at any time for any inquiries and questions.

Website: www.TOPWINInspection.com E-mail: Support@TOPWINInspection.com

SHENZHEN: ROOM 602, 6/F, TOWER C, CHINTO TECHNOLOGY BUILDING, LONGHUA NEW DISTRICT, SHENZHEN CITY, GUANGDONG PROVINCE, CHINA. Tel: +86 755 82688162/82688163

Hong Kong: ROOMS 1318-19, 13/F, HOLLYWOOD PLAZA, 610 NATHAN ROAD, MONGKOK, KOWLOON, HONGKONG. Tel: +852 39917982, 61677727, 68768122

